

# IMMIGRATION Electronic Services

## **Registration Manual**

#### Summary

Access to the e-services platform requires registration. You can register if you are over 18 years of age and you hold a valid residence permit or a residence permit that has expired at the most a year before your registration. You can also register if you are under 18 years of age but become 18 during your residence permit's validity.

You can register using a residence permit that is ready to be delivered. Details for residence permits that are ready to be delivered can be retrieved by following this link: <u>Πορεία Φακέλου</u> <u>Πολίτη Τρίτης Χώρας (APPLICATION STATUS)</u>.

For any issues you face during the registration process you can contact the support center by email: e-rvsupport@migration.gov.gr.

#### Instructions

To register, you will need to follow the steps described below:

#### Step-1: Registration – Identification data

<b>Είδος εντύπου α.δ.</b> Residence permit type	Select your residence permit's type. <u>Specimens for all types of residence</u> <u>permits can be found in the last section of this document</u> .
Αριθμός α.δ.	Enter your residence permit's number leaving out the characters GR or E as well as any leading zeros (0). For example, the number E00012345, should be entered as 12345.
Residence permit number	

Διαβατήριο	Enter your passport's number.
Passport number	
Επώνυμο	Enter your surname as it appears on your residence permit, using capital Latin letters.
Surname	
Όνομα	Enter your name as it appears on your residence permit, using capital Latin letters
Name	
Γέννηση	Enter your date of birth as it appears on your residence permit. Enter the date in dd/md/yyyy format, e.g. for the 1st February of 2000, you should type 01/02/2000.
Date of birth	
Κινητό τηλέφωνο	Enter your mobile phone number. An SMS containing an activation code will be sent to this number. You will be required to provide the activation code in the next step to continue with the registration process.
Mobile phone	
Δεν είμαι μηχανή	Fill in the characters you see in the image. Characters include lower-case letters and numbers only. You may request a new image by pressing on "Ανανέωση captcha" (Refresh captcha).
l' m not a robot	
Συνέχεια	By clicking "Συνέχεια" (Continue), and after you have been successfully identified, you will receive a 6-digit activation code on the mobile phone you entered. You will be required to provide the activation code in the next step to continue with the registration process.
Continue	
Ανανέωση captcha	You may request a new captcha image by pressing on "Ανανέωση captcha" (Refresh captcha).
Refresh captcha	
Ακύρωση	You can exit the registration process by pressing "Ακύρωση" (Cancel)
Cancel	

## Step-2: Registration – User credentials

Κωδικός χρήστη	Enter the username you wish to use when you access the platform. Enter between 8 and 20 characters.
Username	
Συνθηματικό	Enter your password. Use characters from at least 3 of the following groups: (1) lower case Latin letters (2) capital Latin letters (3) digits (4) !@#\$%^&*()-+=. Enter between 8 and 20 characters.
Password	
Επιβεβαίωση συνθηματικού	Confirm your password
Password confirmation	

Κωδικός ενεργοποίησης	Enter the 6-digit activation code you received. The activation code will expire in 3 (three) minutes.	
Activation code		
Εγγραφή	By clicking "Εγγραφή" (Register), a user account for the electronic services will be created with the above credentials, and you will be redirected to the Login screen. You can start using the electronic services immediately.	
Register		
Ακύρωση	You can wit the registration process by prossing "Aw'ou gp" (Cancel)	
Cancel	You can exit the registration process by pressing "Ακύρωση" (Cancel).	

### **Residence permit types**



